

AirMedCare Network¹ Fly-U-Home U.S. Domestic Membership Benefits

- Air Medical Repatriation.** If (1) an AirMedCare Network Fly-U-Home member, while traveling more than 150 miles from the member's residence, is admitted to a hospital in the Contiguous 48 States² that is more than 150 miles from the member's residence and (2) it is determined by the member's physician and AirMed's medical director that the member's medical condition is stable enough to allow air transport but that *medical escort is required*, then, at the member's request, AirMed will provide the member with private air medical transport or, if appropriate, commercial airline transport with medical escort. In either case, transport will be provided on a bedside-to-bedside basis to a hospital of member's choice that has accepted the member as a patient, is within the locality of the member's residence and is more than 150 miles from the original hospital, subject to the membership terms and conditions. If space is available and patient care is not compromised, family members, business associates, and/or traveling companions may accompany the member, at no additional cost, on AirMed aircraft during transport. Members must reside in the Contiguous 48 States.
- Transport of Mortal Remains.** If a member dies while traveling within the Contiguous 48 States more than 150 miles from the member's residence, at the request of the member's family, AirMed will arrange for the return of the member's mortal remains to a funeral facility in the city of the member's residence if it is within the Contiguous 48 States.
- Access to AirMed's Worldwide Medical Resources and Urgent Call Relay through our 24/7 Communications Center.** Members are able to contact AirMed's Communications Center personnel on a 24/7 basis to access our worldwide resources for medical referrals, including where to obtain medical care while traveling and coordination with local health care professionals. In addition, we are available to relay urgent messages between a traveling member and his/her family or employer.

¹ AirMedCare Network® is a registered service mark of Air Medical Group Holdings, Inc. All AMCN Fly-U-HomeSM membership benefits and services are offered and provided by AirMed International LLC, an FAA Part 135 operator, and EagleMed LLC, an FAA Part 135 operator, both subsidiaries of Air Medical Group Holdings, Inc.

² **Contiguous 48 States.** References to "the Contiguous 48 States" in these Terms and Conditions and the description of benefits means the United States of America, excluding the states of Alaska and Hawaii, and excluding all territories and possessions.

AirMedCare Network³ Fly-U-Home U.S. Domestic Membership – Terms and Conditions

By enrolling as an AirMedCare Network Fly-U-Home member each member accepts and agrees to these terms and conditions of membership. A membership is valid only after AirMedCare Network has received payment in accordance with applicable billing terms. Membership ensures the member will have no out-of-pocket air medical transportation expenses if flown by AirMed pursuant to the terms of this membership program.

1. **Contiguous 48 States.** References to “the Contiguous 48 States” in these Terms and Conditions and the description of benefits means the United States of America, excluding the states of Alaska and Hawaii, and excluding all territories and possessions.
2. **Member Eligibility.** A member must reside in the Contiguous 48 States. A member’s residence must be listed on the member’s enrollment application. Requests for changes to a member’s residence must be submitted in writing to AirMed. Members must be natural persons.

The benefits of the membership program extend to the designated primary member, a named spouse or partner (a living arrangement in which an unmarried couple lives together in a long-term relationship that resembles marriage) who shares the primary member’s residence and up to five (5) named dependent children up to the age of 26 who share the primary member’s residence. If a birth or legal adoption occurs during the year of a family membership, the new dependent is automatically covered upon notification to AirMed.

3. **Air Medical Transport: Arrangements, Suitability and Additional Passengers.** AirMed will make all arrangements for each air medical transport, including timing of the transport, type of aircraft, etc. This is a membership program that provides pre-paid medical transportation and is not an insurance plan. AirMed will not reimburse members for medical, medical transport or related expenses they incur on their own.

Decisions regarding urgency of transport, the best timing and the most suitable means of transportation will be made by the AirMed medical department after consultation with the local attending physician and the member’s receiving physician. AirMedCare Network Fly-U-Home membership does not cover emergent patient transports. If emergent medical treatment or transportation is needed, a member should contact appropriate local authorities for assistance. If, after a member receives such local emergent medical treatment or transportation while traveling more than 150 miles from the member’s residence, the member is admitted to a local hospital, then the member may qualify for repatriation benefits under the AirMedCare Network Fly-U-Home membership. In addition, a member with mild lesions, simple injuries such as sprains, simple fractures or mild conditions which can be treated by local doctors and do not prevent the member from continuing his or her trip or returning home does not qualify for air medical transport. All decisions made by the AirMed medical department are final.

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Family members, business associates, and/or traveling companions may accompany the member, at no additional cost, on AirMed aircraft during transport, if space is available and the patient care is not compromised. Passengers accompanying members transported on scheduled commercial aircraft will be responsible for their own airfare. While AirMed makes every effort to accommodate its members, the member and an accompanying passenger are limited to one small carry-on bag each due to limited space available on AirMed aircraft. AirMed will arrange for additional luggage to be forwarded at the member's expense.

4. **Qualifications, Limitations and Exclusions.** Membership is subject to the following qualifications, limitations and exclusions:

- (a) Waiting Periods. For the first 30 days of membership, a member may not be eligible for a transport due to illness or injury if the member was hospitalized for the same or a related condition within 30 days prior to the membership effective date.
- (b) Ineligible and Excluded Transports. A member being evaluated for or on an organ transplant list prior to enrollment will not be entitled to a transport for conditions related to that transplant. A member who is hospitalized at the time of enrollment will not be eligible for transport benefits for that hospitalization and may not be accepted for membership entirely.
- (c) Maximum Number of Transports. Air medical services are limited to two separate flights per annual membership per year; except for repatriation flights involving multiple family members enrolled in single membership who require simultaneous repatriation. Under these circumstances each family member will receive one transport.
- (d) Locations Inaccessible by Fixed Wing Aircraft. Both the originating and receiving hospital must be reasonably accessible by ground ambulance to transport the member to and from an airfield capable of accommodating an AirMed or one of its authorized affiliates aircraft. The cost associated with transportation from isolated areas or islands to an airport accessible to AirMed aircraft is not included in the membership benefits and will be the responsibility of the member. Membership benefits do not include helicopter transportation.
- (e) High Risk / Safety Medical Restrictions. In regard to the safety of our pilots and medical crew onboard AirMed transport flights, in conjunction with FAA regulatory standards regarding airborne pathogens and flight crew's ability to perform required emergency procedures, and in compliance with restrictions imposed by the U.S. State Department or others, a member will not be entitled to air medical transport benefits if the member's illness or injury is a result of or is contributed to by the following: (i) suicide or attempted suicide or intentional self injury; (ii) a member's own criminal or felonious act; (iii) actions taken while the member is in a state of insanity; (iv) war, invasion, civil war or terrorism; or (v) contagious airborne pathogens. A member suffering from a psychiatric or mental disorder that is not manageable and will not allow safe transport within the confines of the ground ambulance and aircraft may not be transported. A member beyond the second trimester of pregnancy may not be transported if the transport request relates to the pregnancy.
- (f) Non-Transferrable. Memberships are non-refundable and non-transferable.

5. **Term; Cancellation; No Refunds.** The membership term is one year, beginning on the enrollment date, which includes acceptance of an enrollment application and successful payment processing. A renewal within a current membership term extends the existing expiration date of the membership by one year; such renewal term begins the day after the current term ends. When an expired membership is renewed, the new membership term is one year, beginning on the purchase date of the renewal.

A member may cancel his/her membership at any time. If a member cancels his/her membership, the member will not receive a refund of any kind.

AirMed reserves the right to terminate any membership immediately if (i) the annual billing is not paid in full, in accordance with the payment plan that the member selects or (ii) AirMed does not receive payment for other reason.

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